



## Residents feel safe at RWC. Family members are grateful.

### BOARD MEMBER

“What a maze of constantly changing regulations you all are navigating, while taking such good and attentive care of all residents. Know that prayers and support are with you all!”

### RESIDENT

“I am grateful for the wonderful care and diligence of the administration and staff here at RWC during this very trying and dangerous time. It has been a lonely time for me, but I have felt safe and well cared for.”

### FAMILY MEMBER

“I hope you and yours are staying safe. My brothers and I are so grateful to you and everyone at RWC for your wonderful care for our parents in these difficult times.”

### RESIDENT

“Have all the faith in the world that you, and the staff are going above and beyond to keep us safe, entertained and happy!”

### FAMILY MEMBER

“I really appreciate the video chat. Seeing Dad's face meant so much.”

### FAMILY MEMBER

“I miss Mom so much, but I know she's in good hands.”

### FAMILY MEMBER

“Thank you so much for the update on your well-being and the precautions at RWC. I would expect no less than the stringent precautions RWC is taking. Go well and safely and we'll stay in touch.”

### RESIDENT

“I can hear him now:  
*'When we look back on all the perils through which we have passed and at the mighty foes that we have laid low and all the dark and deadly designs that we have frustrated, why should we fear for our future? We have come safely through the worst.'*  
— Winston Churchill”

#### RESIDENT

“ We appreciate so much the ways in which you and your colleagues are working diligently to keep the campus residents and staff in good health. ”

#### FAMILY MEMBER

“ You don't need to call me weekly. I know you are taking excellent care of my uncle; I'm not concerned at all. ”

#### RESIDENT

“ We see you sometimes, but often we don't see you. When we see you, we understand a little about your daily and nightly hard work on our behalf. When we don't see you, we are graced with the results of all that you accomplish for us each day with loyalty, with courage and with a giving spirit, while you are forced to cope with ever-changing daily events not only in your private lives, but as caregivers of us all. ”

#### RESIDENT

“ We would like to let you know how much we appreciate everything that you and all the staff are doing for us. It is a difficult and dangerous time but you are doing everything to keep us safe and well. We also appreciate all the friendly, caring staff. They are burdened with a lot of extra work, but are always friendly and helpful. Thank you all. Please let everybody know how much we appreciate it. ”

#### RESIDENT

“ Thank you for all you are doing. I really appreciate your proactive approach. ”

#### FAMILY MEMBER

“ I really appreciate all you are doing when I can't be there. ”

#### RESIDENT

“ We are so grateful for each and every one of you as you keep working to meet our needs through this tough time. I congratulate the staff for their creativity and willingness to adapt to new situations as they come up! I believe RWC will come out on the other side of this even better than before, which is a real challenge since I have always held RWC in my highest regard. The greatest compliment I can give is that this is my home and everyone here... residents and staff are my family. ”

#### RESIDENT

“ We pray for your safety. We pray for a healing rest during your time away from work. We pray in thanksgiving for the many tasks you perform for us, which are within your job description. We pray with even deeper gratitude for the many acts of kindness, which purely flow from your generous hearts. Your many reassurances bring us relief. ”

#### RESIDENT

“ I am reminded of the old saying, 'Fear knocked at the door. Faith answered. There was no one there.' ”

